

Online Certificates of Coverage

In an effort to lower administrative costs, Capital BlueCross Certificates of Coverage will be available online to employer groups and members beginning August 1, 2009. This will be implemented on a staggered schedule.

Capital BlueCross will no longer **automatically** provide a hard copy version of the Certificate of Coverage. Hard copies will be provided upon request.

Members and Group Administrators will be able to access the Certificate of Coverage as well as additional resources by registering and setting up an account at Capital's website:
www.capbluecross.com.

Please see Attachment A.